

# Privacy collection statement

Information sheet

April 2025

## This privacy collection statement applies to NGS Super Pty Limited (NGS Super) and NGS Financial Planning Pty Ltd (NGS Financial Planning) (together, NGS).

Depending on your relationship with us, we may collect the following types of personal information:

- name, date of birth and gender;
- contact details, including address, telephone number and email address;
- your marital status and details about your family and living arrangements;
- Tax File Number (TFN);
- health information, that relates to insurance product underwriting (in the case of NGS Super) or an application for an insurance product (in the case of NGS Financial Planning);
- beneficiary information;
- employment details;
- information about your participation in the Fund, including transactions and account balance;
- where we provide financial planning services to you, your assets, income and liabilities; and
- any additional information you provide to us, including information provided indirectly through our website.

We may collect your personal information directly from you or from third parties such as:

- your employer or NGS financial planning adviser;
- through your insurer or a previous super fund; or
- from another representative authorised by you.

We may be required or authorised by law to collect some of your personal information. Relevant laws include the Australian Securities and Investments Commission Act 2001, Corporations Act 2001, Family Law Act 1975 and other applicable laws relating to superannuation, taxation and anti-money laundering/counter-terrorism financing.

If we are unable to collect all the personal information we have asked for, we may not be able to provide NGS services to you or take action on a particular request you have made. You are not required by law to give us certain personal information such as your TFN, however we may have to withhold a higher level of tax from any payments paid by the Fund.

We collect, use and share your personal information to provide you with NGS services, administer membership accounts, provide related services such as direct marketing, and as otherwise required or permitted by law.

We may disclose your personal information to third parties, including:

- the Fund's administrator, and their associated companies that need the information to provide you with a service;
- insurers, who provide certain services to our members or customers;
- your financial advisers;
- our legal and professional advisers;
- in the case of NGS Super only, your employer;
- social media platforms and other providers who provide targeted advertising services;
- other superannuation and pension fund trustees or administrators (if you transfer to or from them);
- other service providers that provide relevant services or products; and
- any relevant government or regulatory authorities, courts or tribunals.

Your personal information may be disclosed to service providers in another country, including New Zealand, the United States, India, the United Kingdom and other countries in the European Economic Area (EEA). We impose confidentiality and privacy restrictions on such recipients.

Our **Privacy Statement** sets out in more detail

- how we deal with your personal information;
- how to access and seek correction of the information we hold about you
- how to opt-out of receiving direct marketing communications from us; and
- how you may lodge a complaint if we breach an Australian Privacy Principle and how we will handle any complaint.

You can view our **Privacy Statement** at [ngssuper.com.au/privacy](https://ngssuper.com.au/privacy) or obtain a copy by contacting us on **1300 133 177**.

If you have any other queries in relation to privacy issues you may contact us on **1300 133 177**. You may also write to the NGS Super Privacy Officer at:

**NGS Super**  
**PO Box 21236**  
**World Square NSW 2002**

or online at [ngssuper.com.au/contactus](https://ngssuper.com.au/contactus)