

2018 CLAIMS PAID LIFE INSURANCE

Supporting Australians when they need us most is the most important thing we do

In 2018 TAL paid

\$18 million¹

to 197 NGS Super members. That's equivalent to \$350,000 a week.

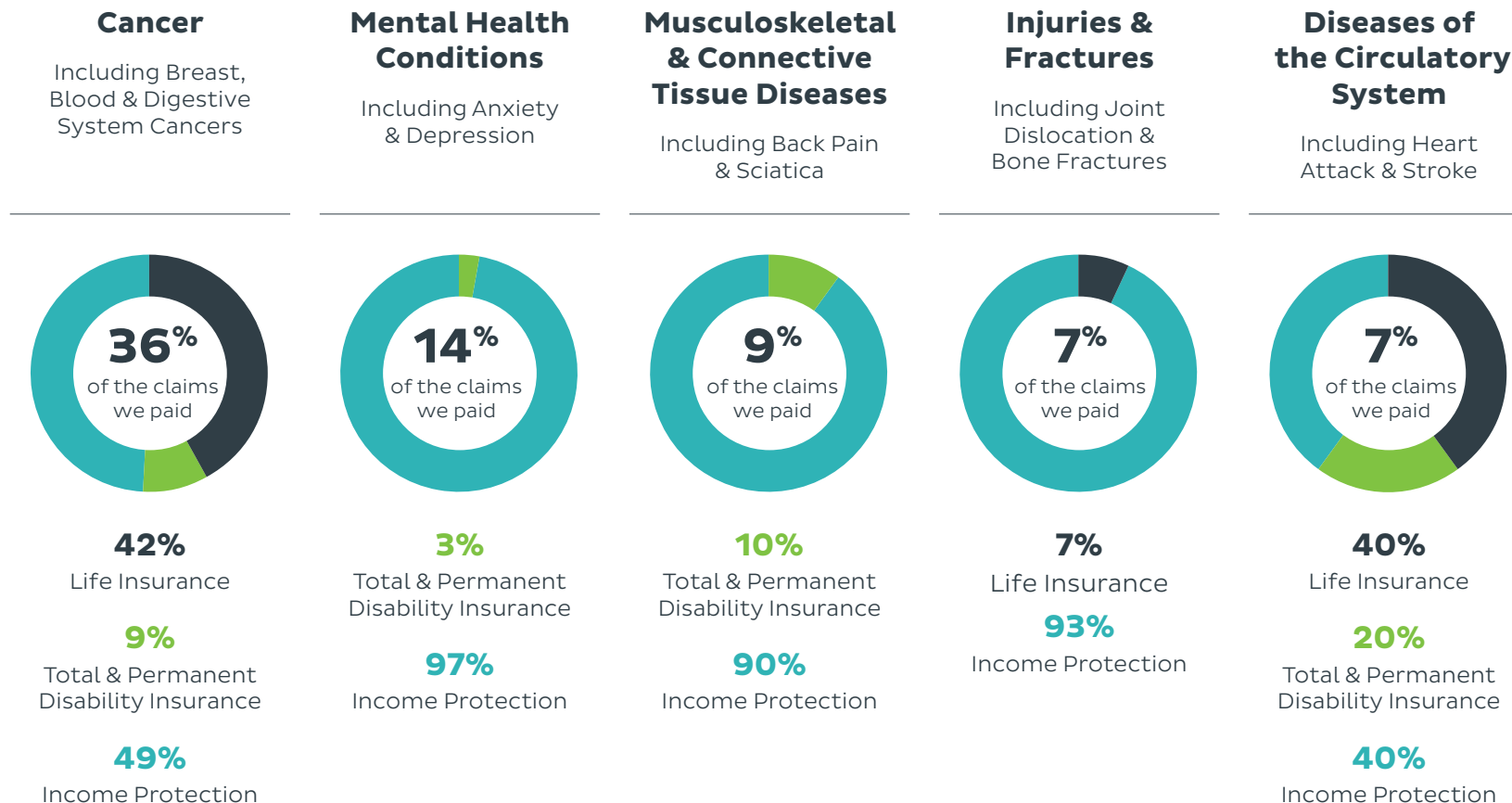
Of the total number of claims we paid

68%

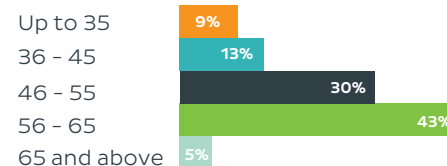
helped NGS Super members continue living their lives² while managing an illness or injury.



The most common reasons for making a claim



Claims by age



Claims by gender



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This document contains a summary of the circumstances in which TAL Life Limited paid claims in relation to a range of different life insurance products. Payment of each claim is subject to the terms and conditions of the applicable policy, which are set out in the relevant Product Disclosure Statement and Policy Document. This information is general in nature only and does not take into account your personal financial situation, needs or objectives. Before acting on it you should consider whether the information is appropriate for you, having regard to those matters, and before making a decision to acquire or to continue to hold a life insurance product, you should obtain and consider the relevant Product Disclosure Statement, available from NGS Super at www.ngssuper.com.au or by contacting 1300 133 177. All statistics shown are only in respect of claims paid during the 2018 calendar year for NGS Super members. Accuracy of these statistics has been tested and confidence is set at 95%. All percentages have been rounded to the nearest whole number. ¹ The paid figure represents gross benefit amounts. ² The Claim types which are included in 'continue living' group are Income Protection and Total Permanent Disability. This document and the life insurance policies are issued by TAL Life Limited | ABN 70 050 109 450 | AFSL 237 848 (TAL).