

How to transfer your super to New Zealand

Need help?

Please refer to the information and relevant websites detailed below. You can also ring the NGS Super Customer Service Team on **1300 133 177** if you need further assistance.

Are you eligible?

In order to be eligible to transfer your super to a KiwiSaver Scheme in New Zealand, you must:

- have left Australia to permanently live in New Zealand; and
- be a current member of a KiwiSaver Scheme

Note:

1. If you are a temporary resident of Australia, different rules may apply.
2. If your benefit includes an untaxed element or is a defined benefit interest, you will not be eligible.

Please contact the NGS Super Customer Service Team on **1300 133 177** if you have any questions.

Important information

- The whole of your benefit must be transferred to the nominated KiwiSaver Scheme in New Zealand. Payment of part of your benefit is not permitted under any circumstances.
- You will be able to access your Australian super when you reach age 60 and satisfy the Australian definition of retirement at that age. Your KiwiSaver portion (the amount accumulated in New Zealand, together with earnings on your Australian super) can only be accessed when you reach the New Zealand retirement age of 65.
- The Trustee recommends that you seek independent professional financial advice before proceeding.

What you need to provide

1. An original copy of a letter of compliance from your KiwiSaver Scheme that (a) confirms the Scheme will accept payment and (b) provides details of the Scheme's bank account (refer Step 5 on the Trans Tasman Portability form for full details).

2. Certified proof of identity.

What are the requirements?

You will need to provide a **certified copy** of either your current driver's licence or current passport **OR** your birth certificate **AND** one document from list two.

List One	List Two
Birth certificate	New Zealand utility bill (electricity, gas or water bill) issued in the last 3 months
	New Zealand landline phone bill issued in the last 3 months (mobile phone bills will NOT be accepted)

Who can certify documents outside Australia?

The following people are authorised to certify your documents **outside** Australia:

- An authorised staff member of an Australian Embassy, High Commission or Consulate who is in a country or place outside Australia
- An authorised employee of the Australian Trade Commission who is in a country or place outside Australia
- An authorised employee of the Commonwealth of Australia who is in a country or place outside Australia
- A member of the Australian Defence Force who is an officer or a non-commissioned officer with 5 or more years of continuous service
- A notary public from a country ranked 129 or below in the latest Transparency International Corruption Perceptions Index (refer to www.transparency.org)

Continued over

What you need to provide (continued)

How to certify your document

The authorised person needs to:

- Compare the photocopy to the ORIGINAL
- Include the following details on the photocopy
 - Write "Certified true copy" on the photocopy; and
 - Write their name, qualification and registration number (if applicable); and
 - Sign and date the photocopy

3. Proof of New Zealand Residency

A copy of a New Zealand utility bill (electricity, gas or water bill) or landline phone bill issued in the last 3 months

OR a copy of a tenancy/leasing agreement for a New Zealand property in which you reside.

4. A completed statutory declaration witnessed by an eligible person.

You can provide a New Zealand **OR** an Australian³ statutory declaration. A copy of each type of declaration is attached at the end of this form.

Witness to a statutory declaration

A statutory declaration must be witnessed by a person who is eligible to do so under the law in either Australia or New Zealand. The people who can witness your statutory declaration in New Zealand will generally be different to those who can certify your proof of identity documents (refer to item 2 on previous page). The table right is provided as a guide only.

For a full list of people who can witness a statutory declaration, please refer to the following websites:

New Zealand – legislation.govt.nz/act/public/1957/0088/latest/whole.html

Australia – ag.gov.au/legal-system/statutory-declarations/who-can-witness-your-commonwealth-statutory-declaration

	Can certify proof of identity documents	Can witness a New Zealand statutory declaration	Can witness an Australian statutory declaration
New Zealand Notary Public ¹	✓	✓	×
Australian Notary Public	✓		×
Person enrolled as a barrister and solicitor of the High Court of New Zealand	×	✓	✓
New Zealand Justice of the Peace	×	✓	
Consular or Diplomatic Officer at the Australian High Commission in Wellington ²	✓	×	✓
Consular or Diplomatic Officer at the Australian Consulate-General in Auckland ²	✓	×	✓

Notes and further information:

¹ If you elect to use a **New Zealand statutory declaration**, a Notary Public can also certify your proof of identity documents.

² The **Australian statutory declaration** must be signed in front of the Consular or Diplomatic Officer and cannot be witnessed by mail. It is not necessary to make an appointment, but you will be charged a small fee. You will be required to present current photo ID, showing both your current name and signature. The Consular or Diplomatic Officer can also certify your proof of identity documents. Please refer to the Australian High Commission website for further information
- www.newzealand.embassy.gov.au

³ If you complete an Australian statutory declaration in Australia, please refer to the Australian website in point 4 left, for a full list of people who can witness your Australian statutory declaration in Australia.

Trans tasman portability

If you need help

For assistance call NGS Super Customer Service Team on **1300 133 177**.

Step 1. Complete your personal details

Please print in black or blue pen, in capital letters.

Title Mr ☐ Mrs ☐ Ms ☐ Miss ☐ Other ☐☐☐

Date of birth

/ /

Given names

Surname

Previous name (if applicable)

NZ residential address (must be advised)

Suburb

City

Postcode

Phone number

-

Mobile

-

Personal email

NGS Super Membership number

-

Step 2. Provide details of your previous Australian address

Previous residential address in Australia

Suburb

State

Postcode

Date left Australia

/ /

Step 3. Attach documentation if your personal details have changed

Name and Date of birth changes – see the 'Completing proof of identity' fact sheet on, ngssuper.com.au/poi

Address changes – attach a copy of a recent bill, mail item or driver's licence that displays your new residential or postal address.

If the required supporting documentation is not provided, the payment of your benefit will be delayed.

Step 4. Provide details of your KiwiSaver Scheme

KiwiSaver Scheme name

KiwiSaver registration number

KiwiSaver Scheme address

Suburb

City

Postcode

KiwiSaver registration number

Your IRD number

Step 5. KiwiSaver Bank Account details and letter of compliance

Please provide the following bank account details of your KiwiSaver Scheme:

Bank SWIFT Number

Bank name

Bank address

Suburb

City

Postcode

Beneficiary name

Beneficiary address

Suburb

City

Postcode

Beneficiary account number

Bank

Branch

Accountnumber

Suffix

☐

The above KiwiSaver Scheme can accept the transfer. I understand that if this is not correct, the KiwiSaver Scheme will not be able to process my super and my benefit will be refunded to my super fund.

Unless advised otherwise, we will make payment electronically in New Zealand dollars. The exchange rate will be calculated at the date of transfer.

You must attach the original of a letter of compliance from your KiwiSaver Scheme that confirms the above information.

Step 6. Trans Tasman documentary evidence and checklist

Please use the following check list to assist you in providing the correct documents. Please note that if we do not receive the correct documents your request will be delayed.

- ☐ Letter of compliance from your KiwiSaver Scheme confirming they will accept the transfer
- ☐ Bank account details as follows:
 - ☐ Bank SWIFT code
 - ☐ Bank name and address
 - ☐ Beneficiary name
 - ☐ Beneficiary address
 - ☐ Beneficiary account number
- ☐ Certified proof of identity documents
- ☐ Evidence of your permanent residence at a New Zealand address, for example:
 - ☐ a copy of an electricity, gas, water bill or landline phone bill issued in the last 3 months; or
 - ☐ a copy of a tenancy/leasing agreement for a New Zealand property

If you have used a New Zealand statutory declaration

- ☐ The statutory declaration has been witnessed by a person authorised to take statutory declarations in New Zealand under the NZ Oaths and Declarations Act 1957

If you have used an Australian statutory declaration:

- ☐ The statutory declaration has been witnessed by a person who is able to witness statutory declarations under the Australian Statutory Declarations Act 1959

Step 7. Sign the form

By signing this form:

- I understand the information contained in this form will be relied upon and used by the trustee to process my Trans Tasman Portability request. It may be disclosed to the administrator, government agencies, my employer and other parties as required, including the trustee of my nominated KiwiSaver Scheme.
- I understand and consent to my information being collected, disclosed and used in the manner set out in this form. If I do not provide the information, my payment request may not be processed.
- I request and consent to the payment of the whole of my withdrawal benefit to my nominated KiwiSaver Scheme.
- I understand there may be a delay in payment if my details have changed or if I do not provide the correct documents.
- I can access my personal information by contacting my superannuation fund's Privacy Officer.

Signature

Date / /

**Send your completed form with your documentary evidence to the Fund Administrator,
NGS Super, GPO Box 4303, MELBOURNE VIC 3001**

NZ statutory declaration

Note: You only need to complete and return one statutory declaration.

This statutory declaration must be signed in New Zealand by an authorised person. Refer to the Fact Sheet attached.

I _____
Full name of person making the declaration

Of _____
Address

I _____
Occupation

request the transfer of my total withdrawal benefit from NGS Super to my nominated KiwiSaver Scheme.

I solemnly and sincerely declare that:

1. I permanently emigrated from Australia to New Zealand on / / and;
2. all the information I have provided in this form regarding my application is true and correct **and I make this solemn declaration** conscientiously believing the same to be true and by virtue of the **Oaths and Declaration Act 1957**.

Signature of member

Declared at _____ this _____ day of _____ 20____
Location Day Month Year

Before me (Please print) _____
Name* Please specify office held

Signature

* Please refer to the following website for further information on who can witness a statutory declaration under the NZ Oaths and Declarations Act 1957 – www.legislation.govt.nz/act/public/1957/0088/latest/whole.html

Australian statutory declaration

Note: You only need to complete and return one statutory declaration.

This statutory declaration can be made before a person who is able to witness statutory declarations under the Australian Statutory Declarations Act 1959. This includes an Australian Consular or Diplomatic Officer at the Australian High Commission in Wellington, or at the Australian Consulate-General in Auckland. **New Zealand Justices of the Peace, solicitors etc. are unable to witness this statutory declaration.**

Commonwealth of Australia
STATUTORY DECLARATION
Statutory Declarations Act 1959

1	Insert the name, address and occupation of person making the declaration	I, ¹ make the following declaration under the Statutory Declarations Act 1959:
2		1. I permanently emigrated from Australia to New Zealand on <input type="text"/> / <input type="text"/> / <input type="text"/> 2. all the information I have provided in this form regarding my application is true and correct. I understand that a person who intentionally makes a false statement in a statutory declaration is guilty of an offence under section 11 of the Statutory Declarations Act 1959, and I believe that the statements in this declaration are true in every particular.
3	Signature of person making the declaration	X
4	Place	Declared at ⁴
5	Day	on ⁵
6	Month and year	of ⁶
7	Signature of person before whom the declaration is made (see over)	Before me, X
8	Full name, qualification and address of person before whom the declaration is made (in printed letters)	⁸

Note 1. A person who intentionally makes a false statement in a statutory declaration is guilty of an offence, the punishment for which is imprisonment for a term of 4 years — see section 11 of the *Statutory Declarations Act 1959*.

Note 2. Chapter 2 of the Criminal Code applies to all offences against the *Statutory Declarations Act 1959* – see section 5A of the *Statutory Declarations Act 1959*.

Note 3. Please refer to the following website for further information on who can witness an Australian statutory declaration – www.ag.gov.au/Publications/Pages/Statutorydeclarationsignatorylist.aspx

Privacy collection statement

If you are a member of NGS Super, or you are applying for membership

We may collect your personal information from you or from third parties such as

- your employer
- a previous super fund
- your financial adviser
- our related entities
- publicly available sources.

We may be required or authorised by law to collect your personal information. Relevant laws include the Australian Securities and Investments Commission Act 2001, Corporations Act 2001, Family Law Act 1975 and laws relating to superannuation, taxation and anti-money laundering/counter-terrorism financing.

If we are unable to collect all the personal information we have asked for, we may not be able to administer your NGS Super account or take action on a particular request you have made.

We will use your personal information to

- manage your NGS Super account (superannuation or income stream)
- give you information about your NGS Super account
- supply you with information about other products and services offered by us or our related companies
- include your relevant account data in statistics and market research.

We will disclose your personal information to various organisations (but only as required to manage your NGS Super account or the Fund generally), including

- our administrator, Mercer Outsourcing (Australia) Pty Ltd (Mercer)
- our insurer
- our professional advisers
- your employer
- other service providers that provide services or products relevant to your NGS Super account
- any relevant government authority that requires your personal information to be disclosed.

In managing your super your personal information may be disclosed to service providers in another country, most likely to Mercer's processing centre in India. Our Privacy Policy lists any other relevant offshore locations.

Our **Privacy Policy** sets out in more detail

- how we deal with your personal information
- how to access and seek correction of the information we hold about you
- how you may lodge a complaint if we breach an Australian Privacy Principle
- how we will handle any complaint.

You can view our Privacy Policy at ngssuper.com.au/privacy-statement or obtain a copy by contacting us on **1300 133 177**.

If you have any other queries in relation to privacy issues, or if you do not wish to receive marketing material, you may contact us on **1300 133 177**. You may also write to the NGS Super Privacy Officer at PO Box 21236 World Square NSW 2002 or online at ngssuper.com.au/contactus.

If you are not a member of NGS Super, and you are not applying for membership

We will use your personal information only to enable us to take action on the particular matter you have contacted us about. In most instances we will not need to collect any further personal information from any other source. We will disclose your personal information only to those organisations mentioned above as are necessary to take action on the matter in question or for the management of the Fund generally.