

#### **Private and Confidential**

April 2022

Dear

# Significant event notice for your NGS Income account

At NGS Super, we regularly review our product offering, and make adjustments where appropriate. We're writing to let you know about some important upcoming changes.

From 20 April 2022, 3 of our investment options will be closing to new applicants and will then close permanently (terminate) from 31 May 2022:

- Shares Plus
- Socially Responsible Diversified
- Moderate Growth (NGS Income accounts only).

This letter summarises how you are affected by these terminations. For more detail on why these options are terminating, please refer to our Significant Event Notice dated 1 April 2022 (enclosed) or our website.

#### How does this affect me?

As you are currently invested in one or more of the terminating investment options, you will need to review both your current investments and your drawdown strategy.

You can choose between the following 2 options.

# **OPTION 1** — Leave your investment options as they are, and we will transfer the balance of the investments in the terminating option(s) on 31 May 2022

If you don't make your own investment choice by 4pm (AEST) on 18 May 2022, we will automatically move the account balance in your terminating investment options as noted below:

Investments held in closing investment option at 31 May 2022	Automatic transfer to relevant investment option at 31 May 2022 (unless you advise otherwise by 18 May)
Shares Plus	46% Australian Shares 54% International Shares
Socially Responsible Diversified	Diversified
Moderate Growth	Diversified

Your drawdown strategy will be updated so the terminating options will be replaced by the new options in the appropriate proportions.

### **OPTION 2** — Change your investment options by 18 May 2022

Your funds in one or more of the terminating investment options will need to be moved to a different option. You must request an investment switch by 4pm (AEST) on 18 May 2022. We encourage you to look at the <u>other investment options</u> available.

You can find out more about each investment option at ngssuper.com.au/investments

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#### How do I choose a new investment option?

You can change your investment options through **Member Online** or by completing an **Investment switching form**.

If you wish to change your investments through **Member Online**:

- log into your account with your member number and pin at ngssuper.com.au/mol
- click on 'My investments' in the Current Investments column
- select 'Edit' to choose your new investment allocations for your Current Investments

and you can then choose to update your drawdown strategy.

#### Some important things to know about switching investment options

An investment switch request received by 4pm (AEST) on a business day will receive the unit price effective for that business day. The price effective for that business day is generally available the next business day, which is when your request will be processed. Details of your switch will generally show on your account the day after it has been processed.

On the day that you switch investment options, the dollar amount in that option will be used to buy units in your new investment option(s). Unit prices vary between investment options, so the amount of units you hold may change. There is no fee or buy/sell spread to change investment options.

#### Can I talk to someone before I make a choice?

If you have any questions about the terminating investment options, please visit our FAQ page at **ngssuper.com.au/closure** 

We also have Super Specialists who can provide you with information and advice on our investment options and how to choose between them. Book a time to chat with an NGS Super Specialist, virtually or over the phone, at **calendly.com/ngssuper/meet-an-ngs-super-specialist-investments** and they will help you to better understand your investment choices.

You may like to get advice through our self-service e-Advice tool. Simply go to **'Advice Tools'** after you log in to **Member Online**. This option is currently not available if you have any investments in the NGS Self-Managed Direct Investment Option.

Alternatively, you can also speak with someone from our Financial Advice Helpline. Call us on **1300 133 177**, Monday to Friday, between 8am and 8pm (AEST), and we'll set up a time for you to speak with them.

These services are provided to you at no extra cost.

Yours sincerely,

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LAURA WRIGHT Chief Executive Officer NGS Super



#### **Other changes**

On or after 31 May 2022, other important changes that may affect your superannuation account will come into effect.

These include:

- fees and costs changes
- investment option changes
- legislation changes (from 1 July 2022).

## **More information**

Full details of all these changes are available in our Significant Event Notice (SEN) dated 1 April 2022, available at **ngssuper.com.au/SEN** and enclosed for your reference.

The changes will be reflected in our Product Disclosure Statements dated 20 April 2022 and 31 May 2022, available from those dates at **ngssuper.com.au/PDS** 

If you would like to receive these notifications by email, please ensure we have your current email address. You can update your communication preferences by calling us or through *Member Online* at **ngssuper.com.au/mol** 

If you have any questions, please call us on **1300 133 177**, Monday to Friday, 8am–8pm (AEST).