

November 2011

Superbusiness

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NGS Super is in the “top ten” once again!

At NGS Super, we take our reputation seriously, so it's always great to receive a pat on the back for a job well done! We were recently listed in the SuperRatings “top ten” best value-for-money super funds in Australia for 2012.

Independent ratings agency SuperRatings looks at over 450 different criteria to determine the country's top ten super funds.

We were delighted to receive “top ten” status for the third year in a row. This is welcome recognition of the commitment to provide value for our members that is at the forefront of our business ethos.

New PDSs released

(dated 1 October 2011)

Our new **Member Guide** and **Pension Guide Product Disclosure Statements** (PDS) are now available.

They include information about our new Indexed Balanced option (see page 3 for more information) available to super and pension members.



You can order hard copies online at www.ngssuper.com.au/publication-order-form/ or download them at <http://www.ngssuper.com.au/forms-and-publications/>.

www.ngssuper.com.au
1300 133 177

Connect with us!

NGS Super recently launched an integrated social media strategy across a number of platforms including Facebook, Twitter and YouTube.

Using these channels, we provide regular online video updates to members who will also be able to ask NGS staff questions about managing their superannuation accounts.

"The popularity of social media has taught us that people like to be involved with companies they know and trust. We want our members to understand our personality and values, and feel a part of NGS Super," said Anthony Rodwell-Ball, chief executive of NGS Super.

"Australians have embraced social media with a passion and we believe it's time for NGS Super to do the same, and engage with our members where it's convenient for them."

So connect with us and be part of the conversation!



Follow us online!



We've had an overwhelming response for our 2011 Scholarship Award!

Once again, we have been inundated with applications for the NGS Super Scholarship Award program with 111 applications received. We're thrilled that our members are as excited about this opportunity as we are!

Offering up to six NGS Super Scholarships of \$5,000 each, the Awards will assist with the costs of ongoing professional development through study tours, projects or courses. Applications were open to eligible members working in teaching, school management or as ancillary staff.

NGS Super has just announced the winners for 2011. Visit www.ngssuper.com.au/news to see who they are. You can also see what our 2010 winners are up to by visiting our website <http://www.ngssuper.com.au/scholarship-winners-2010/>.

NGS Super will be running the Scholarship Awards again in 2012.



We have been out and about supporting our industry bodies

NGS Super is dedicated to supporting the education and credit union sectors through sponsoring a variety of industry events throughout the course of each year. Over the past few months, our staff have been extremely busy attending the following events and have enjoyed meeting members and event participants.

We may have seen you at the:

- SA Catholic Principals Conference
- Australian Primary Principals Association Conference
- Association of School Business Administrators (ASBA) Australasian Conference
- ASBA SA & NT Professional Development Seminar
- Australian Mutual's Institute (AM Institute) Credit Union Forum & Dinner (Melbourne)
- Catholic Commission for Employment Relations Conference
- Anglican Schools Network Conference
- Montessori Business Managers Forum
- Montessori Heads of Schools Forum
- Association of Heads of Independent Schools (AHISA) Biennial Conference
- Abacus/AM Institute convention

One of the largest events of the year for NGS Super is the **ASBA Australasian Conference** held in Auckland in July. As a major sponsor of the event, NGS Super had the opportunity to meet many of you, have a chat and discuss the Fund and our new initiatives in more detail. We hope to see you again soon.

NGS Super staff members have also recently returned from Cairns where the annual **Abacus/AM Institute Convention** was held in late October. This is the largest credit union event that the Fund sponsors and we were overwhelmed by the interest and support shown by those working in the mutual finance sector.



New NGS Super Indexed Balanced investment option

On 1 October 2011, NGS Super launched the new Indexed Balanced investment option offering members even more investment choice.

This option gives investors exposure to asset classes across a broad market index via the use of passive indexing strategies. This option may be of interest to members who are looking for a passive portfolio that earns a moderate to high level of capital growth in line with the broad market over the long term, with minimal fees.

More information about the Indexed Balanced investment option is available on our website <http://www.ngssuper.com.au/indexed-balanced/>. If members would like to invest in this option they can make a change by completing and returning an *Investment Switching form* available from the website or by calling the Customer Service Team on **1300 133 177** to get a copy.



Sharia Investment option on hold

Plans to introduce a Sharia-compliant investment option have been put on hold due the impact of recent tax changes.

We first flagged our intention to introduce this option in September 2010, but recent changes in tax law introduced significant complexity and potential reductions in the economic benefits of the proposed product.

The changes and their potential impacts led our selected fund manager for this option to withdraw from the market.

For investments to comply with Sharia Law they must undergo a screening process and exclude a range of industries including those related to alcohol, weapons and gambling, as well complying with special conditions for interest-bearing investment options such as cash and bonds.

NGS Super will continue to investigate alternatives with a view to introducing an investment option of this kind in the future.

Should you have any questions about our existing investment options or the Fund in general, please call the Customer Service Team on **1300 133 177**.

Welcome Geoff Ryan!



NGS Super is pleased to welcome Geoff Ryan to NGS Super in the role of **Industry Liaison Manager**.

Geoff was formerly the long serving Principal of **Westbourne Grammar School** in Victoria and a previous Chair of AHISA. Geoff commenced working with the Fund on a part-time basis in late August 2011.

His primary role is to build relationships with employer groups, industry bodies and their members. We are delighted to have Geoff on board!

Thank you for your feedback

NGS Super recently conducted its annual *Employer Satisfaction Survey*. We thank all employers who responded and appreciate the time you took to tell us what you think.

At NGS Super, we continuously strive to improve our product offering, performance and services to not only meet but exceed the expectations of members and employers alike. Your responses have provided us with valuable feedback so we can keep improving the products and services we offer.

Once again, thank you for partaking in our 2011 *Employer Satisfaction Survey*. We will be running another survey in 2012 and we encourage you to participate once more.

Teaching resource launched



NGS Super has partnered with *enRICH KIDS™* to launch a fun and engaging teaching resource specifically designed to boost financial literacy.

The programs, each featuring 10 modules, were designed to suit both primary school children and secondary students.

The resources, which include games, activities, worksheets and step-by-step instructions for teachers, are tailored to support the curriculum in each state.

"The enRICH KIDS™ programs are based around key financial messages such as goals, saving, budgeting and banking."

Mr Rodwell-Ball said.

"NGS Super has a strong focus on financial literacy and we believe these programs will provide a valuable and comprehensive teaching resource."

If you would like a copy of this teaching resource then please email Sophie Horwood, shorwood@ngssuper.com.au



How to contact us

Visit our website www.ngssuper.com.au, or contact our Customer Service Team or your local Client Relationship Manager at any time. We're here to help you.

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Important information

This is general information only – it does not take into account your objectives, financial situation or needs.

Please assess your own financial situation, read the Product Disclosure Statement for any product you may be thinking of acquiring and consider seeking advice from a licensed or appropriately authorised financial adviser before acting on this information.

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