

1 March 2012

NGS Super benefits

Our focus

- NGS Super is a national public offer fund specialising in super for all staff working in education and community-focused organisations
- As an industry fund, NGS Super is run only to benefit members, charges low fees and pays no commissions
- We have around 100,000 members
- We manage around \$4.4 billion for our members
- We work with around 4,000 contributing employers
- We support the non-government schools and mutual finance sectors through a variety of conferences at both state and national levels.

Our product

- We offer 12 investment options, from conservative to high growth
- Member Online gives secure access to account details, 24 hours a day
- We offer a range of award-winning, flexible, low-cost insurance options
- We have delivered strong long-term investment performance
- Our cost-effective financial planning service helps members make the most of their money
- Members can stay with us into retirement with our low-fee account-based pension. Our transition to retirement pension gives members the best of both worlds – access to a pension while still working!
- If members change school, state or even occupation, they can take us with them wherever they go, anywhere in Australia

- You can compare NGS Super with 200 other super funds with the online Chant West AppleCheck service
- Family members and the self-employed can join the NGS Super Personal Plan.

Our service

- Our dedicated customer service team is available 8am to 8pm (AEST) to answer questions and to send requested information
- Personal service – our Client Relationship Managers visit workplaces to talk about super, meet members and answer their questions
- We have offices in New South Wales, Queensland South Australia, Victoria and Western Australia and provide services Australia-wide
- Members can contact NGS Super and receive advice on a single issue over the telephone at no cost.

Our commitment to member education

- Online learning – *Take Control of your Finances* is a member only series of interactive, multimedia modules for self-paced learning about every aspect of personal finances
- Regular communication – members receive reports on how their super is going twice a year. They also receive our lively, full-colour member magazine, *MoneyWise*. It keeps them up-to-date on what is happening in super, but it also offers useful articles on all aspects of personal finance, in plain English



- Our website is a one-stop information spot for everything members want to know about the Fund and their super.
- It has a range of calculators, tools and fact sheets. We also have monthly investment updates and regular video updates from the NGS Super CEO on the outcomes of Board meetings
- Our Client Relationship Managers visit workplaces and they provide presentations on making the most of your super
- Regular email communications keep members up to date on the latest information from the Fund.

Our awards

- We were listed in the top 10 funds in Australia* for 2012
- Chant West has awarded both our Pension and Super their top rating of 5 Apples
- SuperRatings has awarded our Pension, Industry and Personal super their Platinum rating, describing us as best value for money fund, in the top 15% of all funds they have rated
- In 2009, 2010 and 2012 we won *Money* magazine's Best-of-the-Best Award for "Best-Value Insurance in Super"
- In 2010 we won the ASFA Award for "Excellence in Member Communication" for our "NGS College" micro site.

* SuperRatings

Action point

We encourage you to compare NGS Super with other Funds through ChantWest AppleCheck. Log on to our website www.ngssuper.com.au to run a free fund comparison report.

How to contact us

Visit our website www.ngssuper.com.au, or contact our Customer Service Team or your local Client Relationship Manager at any time. We're here to help you.

NGS Super Administration

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Important information

This information is general information only. Any recommendations, statements of opinion or financial advice have been prepared without taking account of your personal circumstances, investment objectives, financial situation and needs. You should read the relevant Product Disclosure Statement and assess your own situation before you make a financial decision based on this information. You may wish to seek professional advice when doing this. Past performance is not a reliable indicator of future performance.

The NGS financial planning service is offered to members of NGS Super (ABN 73 549 180 515) through an arrangement with Mercer Financial Advice (Australia) Pty Ltd (ABN 76 153 168 293) (MFA) which holds Australian Financial Services Licence No. 411766 authorising the provision of financial advice.

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